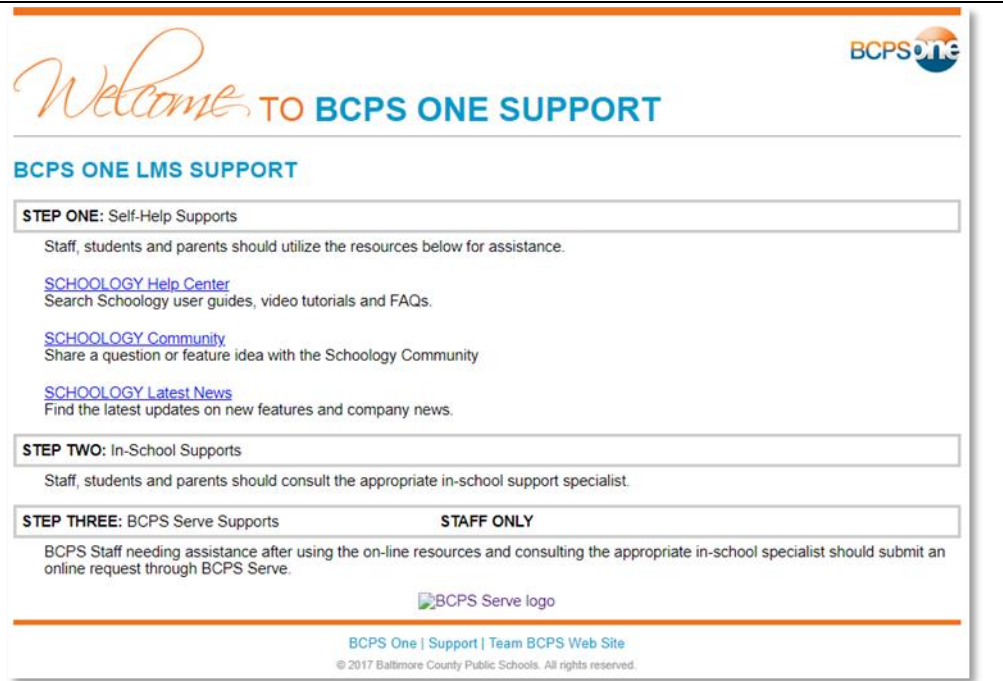




Más información sobre Schoology

Página de soporte de BCPS One LMS

Para recibir soporte adicional con Schoology, haga clic en el ícono ? en la esquina superior derecha de Schoology. Este ícono lo llevará a la página de BCPS One Support (Soporte de BCPS One) y le proporcionará los pasos en el modelo de soporte de LMS.

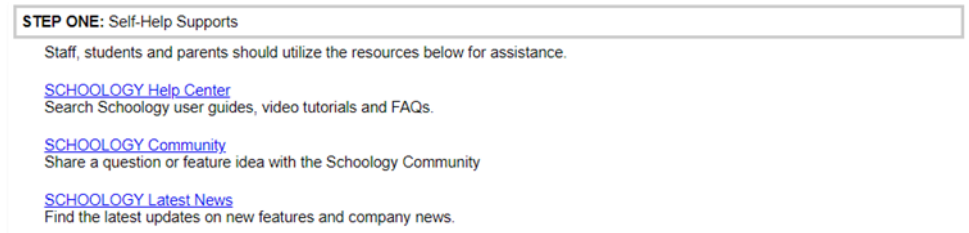
The screenshot shows the 'Welcome to BCPS ONE SUPPORT' page. It features the BCPS One logo in the top right corner. The main heading is 'Welcome TO BCPS ONE SUPPORT'. Below this, there is a section titled 'BCPS ONE LMS SUPPORT'. The page is organized into three steps:

- STEP ONE: Self-Help Supports**: Staff, students and parents should utilize the resources below for assistance.
 - [SCHOOLGY Help Center](#): Search Schoology user guides, video tutorials and FAQs.
 - [SCHOOLGY Community](#): Share a question or feature idea with the Schoology Community
 - [SCHOOLGY Latest News](#): Find the latest updates on new features and company news.
- STEP TWO: In-School Supports**: Staff, students and parents should consult the appropriate in-school support specialist.
- STEP THREE: BCPS Serve Supports** (STAFF ONLY): BCPS Staff needing assistance after using the on-line resources and consulting the appropriate in-school specialist should submit an online request through BCPS Serve.
 - [BCPS Serve logo](#)

At the bottom, there is a footer with the text: 'BCPS One | Support | Team BCPS Web Site © 2017 Baltimore County Public Schools. All rights reserved.'

Paso uno

Para preguntas e inquietudes generales sobre Schoology, el personal, los estudiantes y padres pueden utilizar los recursos de Schoology vinculados en la página de soporte.

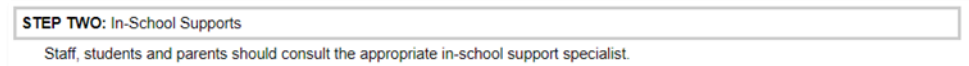


This screenshot shows the 'STEP ONE: Self-Help Supports' section of the BCPS One Support page. It includes the same introductory text and three resource links as the full page screenshot:

- [SCHOOLGY Help Center](#): Search Schoology user guides, video tutorials and FAQs.
- [SCHOOLGY Community](#): Share a question or feature idea with the Schoology Community
- [SCHOOLGY Latest News](#): Find the latest updates on new features and company news.

Paso dos

Para una cuenta o inquietud específica sobre BCPS, el personal, los estudiantes y padres deben contactar al especialista en soporte apropiado en la escuela.



This screenshot shows the 'STEP TWO: In-School Supports' section of the BCPS One Support page. It includes the text: 'Staff, students and parents should consult the appropriate in-school support specialist.'

(En la mayoría de los establecimientos, el especialista en soporte en la escuela debería ser el maestro de estadística, un administrador u otro personal de oficina).